



ACCESS REQUIREMENT FORM

The Club's Access Scheme permits supporters with a disability, or other access provisions, to sit in dedicated accessible seating. Supporters wishing to register must submit an access requirement form, as this will enable the Access team to effectively meet their access requirements.

Supporters requesting a personal assistant (PA) are able to outline their reasons for doing so on the access requirement form. In addition, they are required to submit evidence to support their request. The Club will consider any of the following as supporting evidence:

- Middle or Higher rate Disability Living Allowance (DLA)
- Personal Independence Payment (PIP)
- Attendance Allowance (AA)
- Severe Disablement Allowance (SDA)
- Certificate of visual impairment (CVI)
- War Disablement Pension
- A personal letter outlining your access requirements from your hospital specialist (dated within the last two months)
- The Access Card (details available from www.accesscard.org.uk)
- If resident outside of UK, please provide equivalent documentation

If you are not in receipt of any of the documentation above, please send us any evidence you do have, which we will assess on its own merits.

Upon receipt of supporting evidence, each application will be assessed on a case by case basis.

It is important to understand that a PA ticket is not a concessionary ticket but rather a reasonable adjustment made by the Club to enable a disabled supporter to more easily access the full range of matchday services when they might otherwise find it unreasonably difficult or impossible to access them. This is in line with current UK legislation as described in the Equality Act 2010.

In determining whether a PA may be required, we will take account of whether the time, inconvenience, effort, discomfort, anxiety or loss of dignity entailed in using our services would be considered unreasonable by other people if they had to endure similar difficulties. The PA must sit with the disabled supporter to assist them and, whilst we accept that the PA may be another disabled person or a young person (under 16), we would advise all supporters to attend with a PA who is at least 18 years of age and fully capable of meeting their requirements (including lifting any equipment). The PA must enter the stadium at the same time as the disabled supporter.

Please note: the Club reserves the right to retrospectively seek additional proof of eligibility where there is an element of reasonable doubt as to the need for a PA.

Once we have reviewed and approved your application, you will be registered on the Disability Access Scheme and will not need to provide further evidence for a period of three years unless there is a change in your access requirements/circumstances.

If you have any questions regarding the Access Scheme, please view the Accessibility section of **Ask Spurs** or contact the Access team directly on **020 8365 5161** or via access@tottenhamhotspur.com.



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YOUR BASIC INFORMATION

Full Name	
Address	
Are you a current Member?	Yes <input type="checkbox"/> No <input type="checkbox"/>
If yes, what type of membership?	One Hotspur <input type="checkbox"/> Season Ticket Holder <input type="checkbox"/> One Hotspur + <input type="checkbox"/> Premium <input type="checkbox"/>
Client Reference Number (if known)	
Contact Email Address	
Contact Phone Number	
Date of Birth (DD/MM/YYYY)	

YOUR ACCESS REQUIREMENTS

Will you be using a wheelchair, scooter or powered wheelchair?	
Do you use a walking aid? If so, please provide further details.	
Are you a Blue Badge holder? (Members and Season Ticket Holders only)	
Do you require the use of a Changing Places toilet?	
Do you require audio descriptive commentary?	



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Do you require access to a radio-based assistive hearing system?	
Do you require an alternative format of communication? (EG. Braille, subtitles, BSL, text phone/minicom.) If so, please state your preferred form.	
Will you be attending with an assistance animal?	
If available, would you require the use of the Sensory Suite?	
Do you need to attend with a personal assistant/carer?	
If yes, please describe how they assist you.	
Do you have any other access requirements?	
Additional notes that will assist the Access Team:	

Please send this form along with any supporting evidence to us via the following options:

Email:

access@tottenhamhotspur.com

Post:

The Access Team, Tottenham Hotspur Football Club, Lilywhite House, 782 High Road, Tottenham, London, N17 0BX.