WOLVES

Visiting Supporters Matchday Guide

Molineux Stadium, Waterloo Road Wolverhampton WV1 4QR wolves.co.uk | 0371 222 2220 (Telephone) | 0371 222 1877 (Ticket Office)











Welcome

On behalf of everyone at **Wolves**, we look forward to welcoming you to Molineux Stadium for your forthcoming fixture.

This guide is intended to help you get the best experience possible on your visit to Wolverhampton, we've included useful information which will assist you in finding your way to, in, and around Molineux Stadium.

It will also provide you with important information about various features of your matchday experience such as parking provision, catering information and our flags and banners policy.

We hope you find these pages useful and wish you a safe and memorable trip to Molineux Stadium.



wolves.co.uk | 0371 222 2220 (Telephone) | 0371 222 1877 (Ticket Office)

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Getting to Molineux

M54



BY CAR:

Please find directions below. For up to date travel information, please visit www.theaa.com/route-planner/index.jsp.

By road from the north: Exit M6 at junction 12. At island take third exit onto A5 for Wolverhampton. At the next island turn left onto A449. After six miles the A449 passes under the M54. Carry straight on and at the sixth island (Five Ways) take the third exit onto Waterloo Road. Molineux is one mile straight on. By road from the south west: Exit M5 at junction 2. Follow the signs for Wolverhampton on the A4123 for eight miles to the Ring Road. Turn left on Ring Road, following signs for Molineux. Take second exit at next two islands, pass Banks's Brewery and swimming baths on left and then turn left at next set of traffic lights. Molineux is 500 yards on the right.

By road from the south east:

Exit M6 at junction 10. Take A454 via Willenhall to Wolverhampton Ring Road. At first Ring Road island, take the fourth exit (A449 to Stafford). Straight on at next two sets of traffic lights. Filter right at third set of lights into Waterloo Road. Molineux is 500 yards on the right.



BY AIR:

If you are travelling to the Molineux from abroad then we salute your commitment! Birmingham Airport is our nearest airport just 25 miles from Wolverhampton and is easy to get to by most forms of transport. The quickest and cheapest way to get from the airport to Molineux Stadium is via train which runs between the airport and Wolverhampton Railway Station every 30 minutes during the day. The journey takes less than 30 minutes and costs about £5 for an adult single.



Plan Your Travel

With as many as 32,000 people trying to get to Molineux Stadium on a matchday, we are very conscious of the impact on the environment and our neighbours.

When making your journey to Molineux Stadium we ask you, wherever possible, to consider travel options that will help us to reduce local traffic jams and inconsiderate parking around the stadium.



Rail services to Wolverhampton West Midlands Trains www.networkwestmidlands.com

West Midlands Trains operates highspeed trains to and from London and regional train services across the West Midlands. You can also book all UK train tickets through the East Midlands Trains website ensuring your arrival at Molineux Stadium is quick and comfortable.

Wolverhampton Train Station is only a 14 minute walk from Molineux.



Matchday Bus Services to Molineux

Local bus travel is a great way of reducing the traffic around the stadium on matchday. Please visit following link for information about local bus travel. http://nxbus.co.uk/west-midlands



Car-Sharing with as many fellow visiting supporters as possible www.footballcarshare.com

Sharing your car journey is a great way of getting to Molineux Stadium and Wolves are keen to promote it as a way of traveling to the stadium because:

- Sharing fuel and parking charges reduces the cost of travelling to matches.
- More people arriving in fewer cars reduce demand for matchday parking spaces around Molineux Stadium and limits post-match traffic congestion.
- Travelling with 4 or more people is an efficient use of your car, reducing emissions.



Taxi Services in Wolverhampton Wednesfield Radio Cars 01902 305 333

Wolverhampton's leading private hire taxi service. Wednesfield Radio Cars are able to provide the best possible service to all their customers. Give them a call to get you to and from Molineux Stadium, and other locations all over Wolverhampton.



Fan Parking

Car Parking

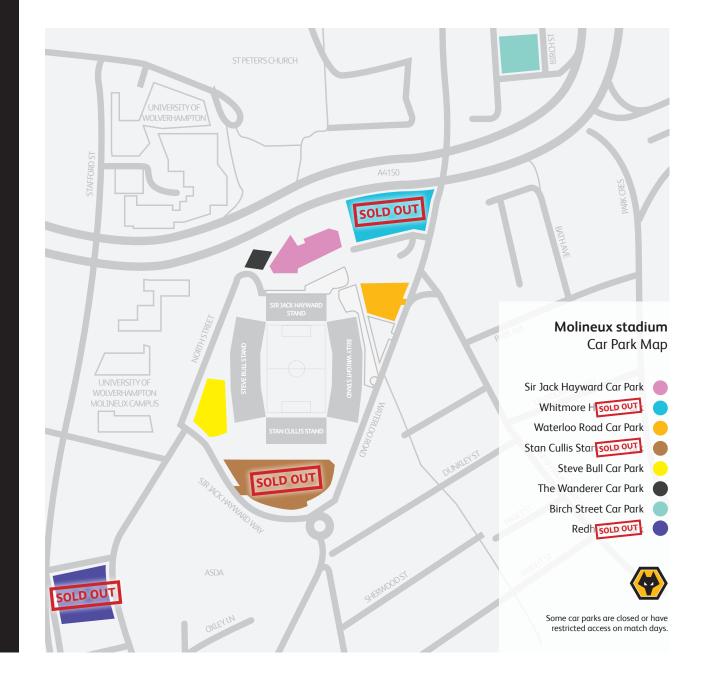
Car parking for the 2018/19 season is now sold out for the Stan Cullis, Whitmore Hill and Red Hill Street car parks. Spaces remain on Birch Street car park and The Wanderer car park and must be pre-booked in advance of the game. Pre-booked parking costs £5 per car.

Birch Street Car Park WV1 4JW

8-10 Minute Walk from the stadium Available seasonally or match to match To book call 0371 222 1877 or visit **wolvestickets.co.uk**.

The Wanderer Car Park

WV1 1RX Designated car park for disabled supporters only Limited match to match availability For more information call **0371 222 1877**.





Road Closures

Road Closure Information

A number of road closures around the stadium as part of spectator safety measures will affect supporters on matchdays. Please refer to the road closure map and information below for details.

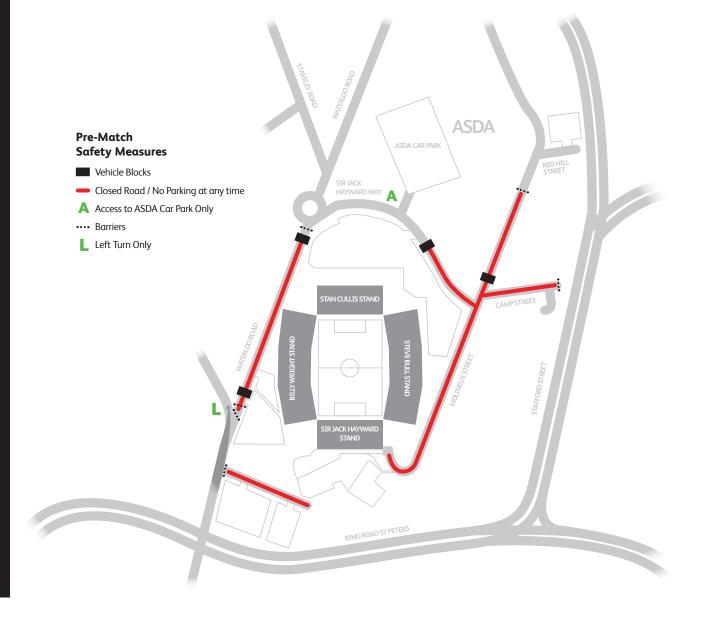
Waterloo Road

Will be closed from the roundabout leading to ASDA up to the traffic lights at Newhampton Road from 90 minutes before kick off up until a period at the discretion of the Matchday Safety Officer at the end of the game. (expected to be between 15 and 30 minutes).

Molineux Street / Sir Jack Hayward Way / Whitmore Hill These roads will be closed as detailed on the map from one hour before kick off up until a period at the discretion

of the Matchday Safety Officer at the end of the game (expected to be between 15 and 30 minutes).

When booking car parking spaces please refer to your ticket as to how these road closures will affect your entry and exit.





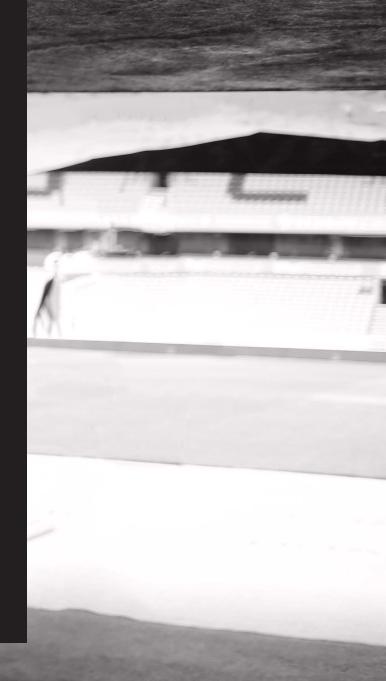
Your Match Ticket

Your match ticket is your key to entry to Molineux. Please see the annotated diagram on the following page which explains what the different parts of the match ticket mean.

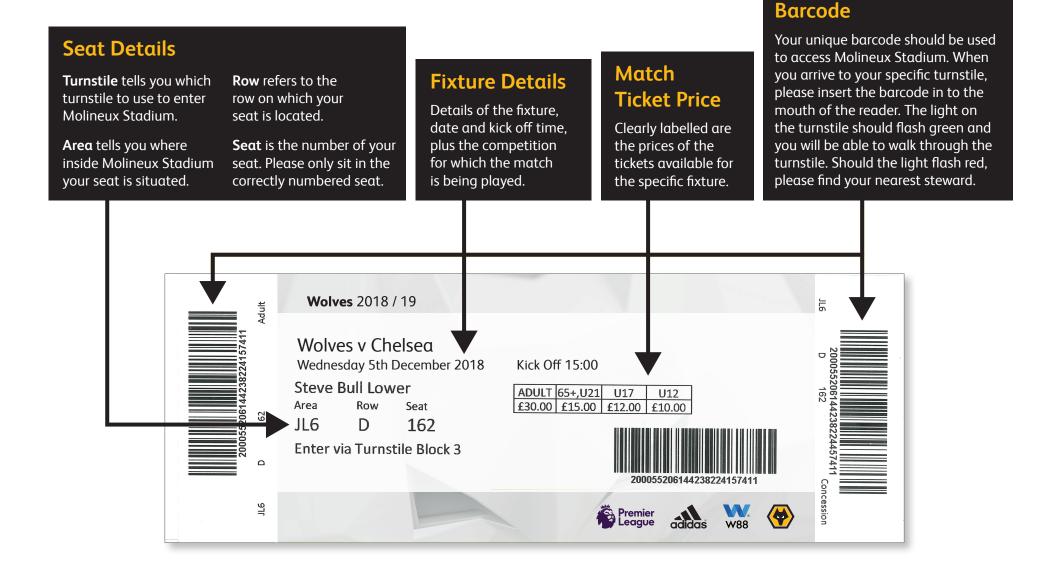
If you have any queries please do not hesitate to contact **ticketoffice@wolves.co.uk**.

Queries

If you require ticketing assistance in advance of the day of the game, please contact your own ticket office for advice. If you have any ticketing queries on the day of the game prior to entering the stadium, please visit the ticket office. Any other ticketing queries, such as directions to your turnstile or your seat and queries regarding stadium regulations / terms and conditions should be directed towards our stewarding team who will be on hand outside Molineux Stadium.



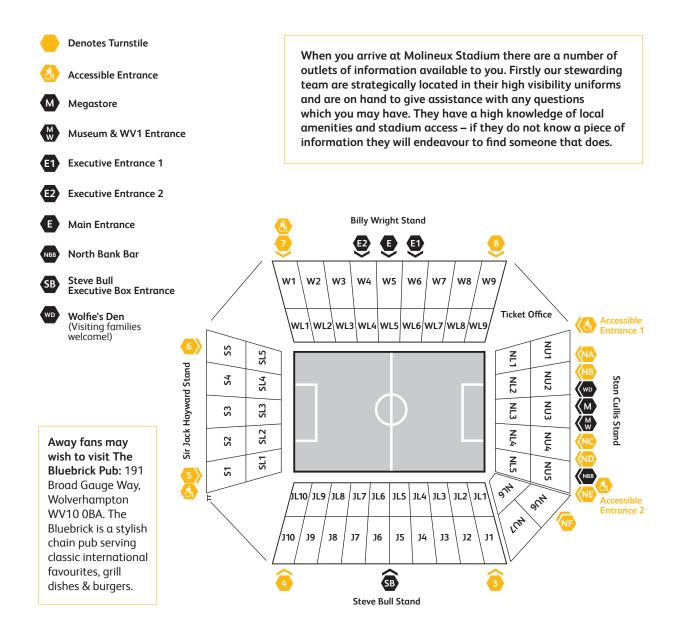






At Molineux Stadium

The away supporters section of Molineux Stadium is located in the Steve Bull Stand. This section is clearly signposted around the stadium but please speak with our stewarding team if you need assistance in finding your way. Sometimes, away fans are located in the Stan Cullis Quadrant. Please check your match ticket to confirm the exact area. Early Kick-offs are shown on TVs within the concourse.





Countdown to Kick-Off

3pm Kick-Off

09.00	Ticket Office opens	09.00
10.00	Megastore opens	10.00
11.00	Museum opens	12.00
12.00	Official car parks open (Whitmore Hill & Red Hill St) & North Bank Bar opens to season ticket holders/members	16:30
		18:00
12.30	Ticket collection office opens	18:30
13.00	Hospitality suites open &	
	Wolfie's Den opens	19.00
13:30	Turnstiles open & last advised entry time to the Museum	19.30
14:30	Make sure you take your seats to catch the pre-match build-up	19.45
15.00	Kick-Off	20.30
15.45	Half-Time	21.15
16:45	Full-Time, North Bank Bar reopens (until 5:45pm) & Megastore reopens (until 6pm)	21:30

7:45pm Kick-Off

09.00	Megastore opens
10.00	Ticket Office opens
12.00	Museum opens
16:30	North Bank Bar opens for season ticket holders/members & official car parks open
18:00	Hospitality suites open
18:30	Turnstiles open & Ticket Collection Office opens
19.00	Last advised entry into the Museum
19.30	Make sure you take your seats to catch the pre-match build-up
19.45	Kick-Off & Megastore closes
20.30	Half-Time
21.15	Megastore reopens
21:30	Full-Time & North Bank Bar reopens for home fans





Matchday Catering

Our catering teams provide a wide range of food and drinks prior to kick-off and during half time.

Ask the friendly staff at our kiosk about meal deal options which can save some money on the food and drinks at Molineux Stadium.

Please note we are unable to sell alcohol at some fixtures. We will ensure that this is communicated before & on the day.



Disabled Away Fans Information

Getting There & Parking

There are 46 accessible parking spaces by the Stan Cullis stand, and Wolves also offer other spaces in other official Wolves car parks. Coaches and mini buses carrying disabled supporters can make arrangements to drop off near to the stand by calling Tracey Randle in advance on 01902 687040.

Spectator Viewing areas

Up to 20 spaces for wheelchair users can be allocated for away supporters. The exact location for Away supporters is subject to the ticket allocation for the visiting Club, the lower tier of the Steve Bull stand can accommodate 12 and the upper Quadrant area of the Stan Cullis 8.

To book disabled tickets in the away area, please contact your club's Ticket Office.

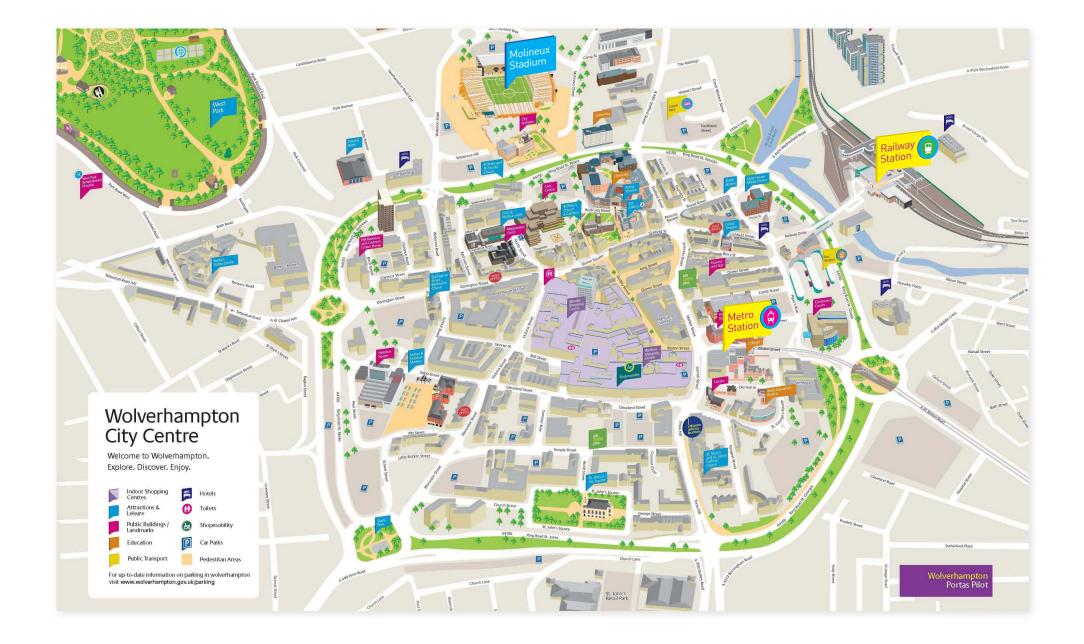
Accessible amenities

There are 16 accessible toilets located in close proximity sited in concourse areas, radar key operated. Our dedicated lounge behind the Stan Cullis Stand provides a stewarded meeting place and refreshment area pre-match and half time with a warm welcome extended to Away fans.

Accessible services & information

There are unlimited places with PA spaces alongside. Induction loops are situated throughout the ground. Assistance dogs can be accommodated in any area.







Staying Over?

If you're staying over in Wolverhampton for the night, you may want to make a booking with one of our local hotels.

To the right, we have outlined a description, the distance from the stadium and also relevant contact details for each of the hotels.



Redwings Lodge 0.1 miles from Molineux

Located just up the road from Molineux, less than a 5 minute walk away. Prices start from £34.95 per night.

www.redwingslodge.co.uk 01902 715 577



Britannia Hotel 0.5 miles from Molineux

Located in the centre of the city, just 10 minutes walk from Molineux Stadium. Prices start from £34 per room per night.

www.britanniahotels.com 0871 222 0091



Hotel Novotel

0.8 miles from Molineux

Only 16 minutes walk to Molineux Stadium, the Novotel is a three star hotel with a bar for drinks and snacks, and a play area with video games for kids. Prices start from \pounds 79 per room per night.

www.novotel.com 0190 287 1100



Premier Inn 0.9 miles from Molineux

The Premier Inn Hotel is located only 18 minutes walk from Molineux. Prices start from £53 per room per night.

www.premierinn.com 0333 003 8101



Things to do in Wolverhampton



Wolves Museum

www.wolvesmuseum.co.uk | 0371 222 1877

The Wolves Museum is a fun-packed football experience for all the family, young or old. You don't have to be a part of the Molineux faithful to enjoy the only dedicated football museum in the Midlands. This unique visitor attraction is based on four specially designed zones: An interactive Games Zone, History Zone, Club Zone and the Club's very special Hall of Fame.



Wolverhampton Grand Theatre

www.grandtheatre.co.uk | 01902 429 212

The Wolverhampton Grand Theatre, commonly known as The Grand, is a theatre located in Lichfield Street, designed in 1894 by Architect Charles J. Phipps. It is a Grade II Listed Building with a seating capacity of 1200.



Wolverhampton Art Gallery

www.wolverhamptonart.org.uk | 01902 552 055

Located in the City Centre, Wolverhampton Art Gallery is a great balance between traditional fine art and modern. Cool down after exciting matchday and get to know the local art heritage.



Air Space Wolverhampton

air-space.co.uk/locations/wolverhampton/ | 0845 0941 888

Boasting a staggering 50,000 sq foot, Wolverhampton is Air Space's biggest location and the largest trampoline park in the Midlands, with more zones and activities than any other location.



Wild Zoological Park www.wildzoo.co.uk | 0138 422 1500

Wild Zoological Park was born out of a dream to educate the public about different animals, poke holes in common misconceptions and to remove stigmas commonly associated with animals that aren't so cute and fluffy. Go and find out more.



Further Information

Re-Admittance

There is no re-admittance to the stadium if you leave prior to the end of the match. We do however make allowances for smoking within a specific cordoned area – for further information on where to go to smoke please speak to our stewarding team who can direct you accordingly.

Terms And Conditions

Please visit www.wolvestickets.co.uk for the terms and conditions of purchasing a ticket to Wolves.

If you have any questions regarding our terms and conditions, do not hesitate to contact **ticketoffice@wolves.co.uk**.

For more useful information, visit **wolves.co.uk** and find the 'Visiting Fan Info' page in the 'Tickets' section.

Flags And Banner Policy

Wolves want to encourage an exciting atmosphere at our games and encourage all fans to bring flags, banners and large 'Surfing' flags – but these must adhere to the guidelines set by the Club in tandem with the Stadium's safety team as stipulated below:

- The Club reserves the right to refuse to allow flags, surfers or banners to be displayed particularly if content is considered to be offensive, discriminatory, defamatory or inflammatory.
- Any item that the Club or any of its employees believe could potentially be used as a weapon and/or compromise public safety.
- Any item above that area of 60cmx100cm must be flame retardant and have a fire safety certificate to prove so, provided in advance of matchday.
- The flag pole should be no bigger than 7mm in diameter and 1 metre in length. The flag pole material should ideally be plastic and rounded/covered at the end.
- Flags should be presented to stewards prior to entry to the Stadium where they will be inspected in accordance with this list and approved prior to entry.
- The Club reserves the right to confiscate any flags brought into the Molineux Stadium which were not approved by stewards prior to entry.

Enjoy your time at Molineux.

